

Prof.V.CHARLES DURAI

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Department of Commerce,
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Qualification

Degree	Branch	Institution / University	Year of Passing
Doctor of Philosophy	commerce	St. Joseph College Trichy	2019
Master of Philosophy	commerce	St. Joseph College Trichy	2007
M.Com	Commerce	St. Joseph College, Trichy	2004
B.Com	Commerce	St. Joseph College, Trichy	2001

Ph.D. Details

Title of Thesis A STUDY ON CUMTOMER SATISFACTION ON HOUSING LOAN AVAILED FROM LIC HOUSING FINANCE LIMITED IN TRICHY CORPORATION	Area of Specialization FINANCE	Year of Award 2019
Research Supervisor DR.S. JOSEPH XAVIER	Research Centre ST. JOSEPH COLLEGE TRICHY	
Obtained Post Doctoral Fellowship : Host Institution :	Agency	

Work Experience

Name of Institution	Address of Institution	Designation	From	To
Chrithu Raj College Trichy	Pajapur, Royal Nagar, Trichy	Lecturer	June 16 2008	April 30 2010
J.J.College of Arts and Science	Rasipuram , Pudukkottai.	Assitant Professor	July 1 2010	April 9 2014
Bishop Heber College	Puthur Trichy - 12	Assitant Professor	June 25 2014	Till date

Table of Contents

1.	Conferences / workshops / Seminars Attended	20
2.	Research Papers Presented	1
3.	Publication in Journals	9
4.	Publication in Books	0
5.	Books Published / Edited	0
6.	Conferences / Workshops / Seminars Organised	0
7.	Research Projects	0
8.	Resource Person	0
9.	Consultancy	0
10.	Awards Recieved	0
11.	Patent	0
12.	Extension Activities Undertaken	0
13.	Professional Membership	0
14.	M.Phil. / Ph.D. Produced	0 / 0

1. International level Conference on **"TWO DAY INTERNATIONAL CONFERENCE ON "DIGITAL TRANSFORMATION IN BANKING & FINANCE"** sponsored by Department of Commerce Bishop Heber college organized by Department of Commerce Bishop Heber college at Trichy during 23/03/2022 to 24/03/2022.
2. College level Workshop on **"RESEARCH METHODOLOGY & SPSS TOOLS"** sponsored by Department of Commerce Bishop Heber college organized by Department of Commerce Bishop Heber college at Trichy during 18/11/2021 to 19/11/2021.
3. -1 level Orientation on **"Faculty Empowerment Programme"** sponsored by Bishop Heber college Trichy organized by Bishop Heber college Trichy at Trichy during 14/06/2021 to 15/06/2021.
4. College level Workshop on **"A TWO-DAY WORKSHOP ON E-RESOURCES: A Boon for the Teaching and Research"** sponsored by Bishop Heber college Trichy organized by P. G & Research Department of Library and Information Science at Trichy during 26/03/2021 to 27/03/2021.
5. College level Workshop on **"E- Content Development "** sponsored by Bishop Heber college Trichy organized by Deanery of Academics, Bishop Heber college at Trichy during 27/11/2020 to 29/11/2020.
6. College level Refresher on **"Faculty Recharging Programme"** sponsored by Bishop Heber college organized by Bishop Heber college at Trichy during 12/06/2019 to 13/06/2019.
7. Regional level Workshop on **"Two Day Inter collegiate Faculty Programme on R Programming for statistical Analysis"** sponsored by Bishop Heber college organized by Bishop Heber college at Trichy during 22/01/2019 to 23/01/2019.
8. International level Workshop on **"Help at Hand"** sponsored by United Board for Christian Higher Education In Asia organized by St Christopher s College Education chennai 7 at Chennai during 13/10/2018 to 20/10/2018.
9. College level Workshop on **"Curriculum Design and Evaluation Techniques"** sponsored by DBT organized by Bishop Heber college Trichy at Trichy during 21/11/2016 to 22/11/2016.
10. National level Conference on **"National Level Symposium Configuring ICT Towards Rural India"** sponsored by TNSCST organized by Department of Commerce at Virudhunagar during 05/06/2016 to 05/01/2013.
11. Regional level Workshop on **"Workshop on " Statistics for Research & Data Analysis using SPSS"** sponsored by Primax Commerce and Management Research Academy Bangalore organized by Primax Commerce and Management Research Academy Bangalore at Trichy during 21/02/2015 to 21/02/2015.
12. College level Workshop on **"Workshop on Question Paper Setting"** sponsored by P.G. and Research Department of Commerce, Bishop Heber college organized by P.G. and Research Department of Commerce, Bishop Heber college at Trichy during 19/07/2014 to 20/07/2014.
13. National level Seminar on **"National Seminar on Managerial Challenges for contemporary Business"** sponsored by Karpaga Vinaaga Institute of Management organized by Karpaga Vinaaga Institute of Management at Pudukkottai during 03/02/2012 to 03/02/2012.
14. State level Seminar on **"state level seminar"** sponsored by J.J.College of Arts and science organized by J.J.College of Arts and science at Pudukkottai during 15/07/2011 to 15/07/2011.
15. National level Conference on **"National Conference on "Recent Trends in Indian Capital Market"** sponsored by Pavendar Bharathidasan College of Arts & Science organized by Pavendar Bharathidasan College of Arts & Science at Pudukkottai during 18/02/2008 to 19/02/2008.
16. Regional level Seminar on **"Research methodology"** sponsored by Bishop Heber college Trichy organized by St.Josephs college at Trichy during 16/02/2004 to 17/02/2004.

17. -1 level Workshop on **"EXCELLENCE THROUGH MACROS"** sponsored by St. Josephs College Trichy organized by St. Josephs College Trichy at Trichy during 01/01/1900 to 20/12/2017.
18. College level Orientation on **"One Day Faculty Development Programme on Tally with Gst"** sponsored by Bishop Heber college organized by Bishop Heber college at Trichy during 01/01/1900 to 30/08/2019.
19. National level Workshop on **"Tally with GST"** sponsored by Indian Academic Research Association organized by National College at Trichy during 01/01/1900 to 16/09/2019.
20. Regional level Orientation on **"FDP IN Securities Markets"** sponsored by NISM AND Department of Commerce and Financial Studies Bharathidasan University Trichy organized by NISM AND Department of Commerce and Financial Studies Bharathidasan University Trichy at Trichy during 01/01/1900 to 20/02/2020.

Research Papers Presented

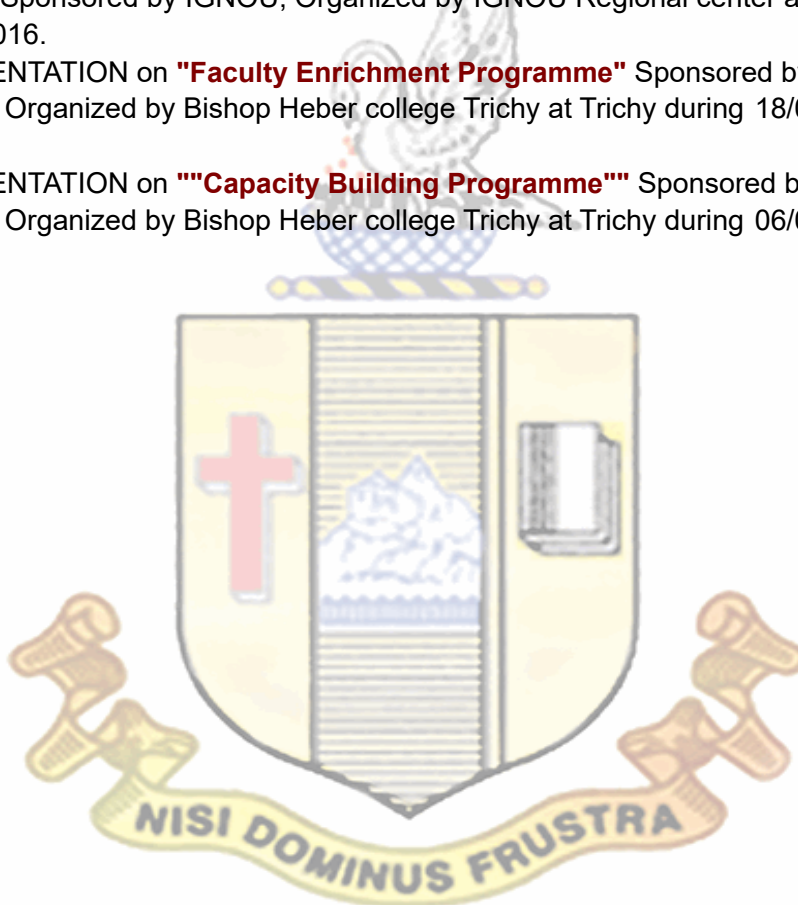
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1. **"CUSTOMER RELATIONSHIP MANAGEMENT"** in the International conference on *International Conference on "Sustaining A Competitive Advantage in the changing Business Scenario"* sponsored by Bishop Heber college Trichy, organized by Department of commerce Bishop Heber college Trichy at TRICHY during 12/09/2018 to 01/01/1900.



1. **"A STUDY ON THE CUSTOMER SATISFACTION ON HOUSING LOAN AVAILED FROM LIC HOUSING FINANCE LIMITED IN TRICHY CORPORATION"** published in Journal of The Asiatic society of Mumbai(A UGC - CARE Listed Journal) (E-JOURNAL) Vol. XCVI,5,2022, Issue No. , January 2023 ISSN : 0972-0766.
2. **"A STUDY ON THE CUSTOMER SATISFACTION ON HOUSING LOAN WITH SPECIAL REFERENCE OT LIC HFL IN TRICHY CORPORATION"** published in OUR HERITAGE JOURNAL (E-JOURNAL) Vol. , Issue No. , February 2020 ISSN : ---.
3. **"Best Practices of Affordable Housing in India"** published in shanlax International Journal of Management (CONFERENCE PROCEEDING) Vol. , Issue No. , April 2019 ISSN : ISSN 2321-4643.
4. **"GST ON HOME LOAN : CHALLENGES AND PERSPECTIVES"** published in Shanlax International Journal of Management (CONFERENCE PROCEEDING) Vol. , Issue No. , March 2018 ISSN : ---.
5. **"The need for strengthening education policy in the emerging scenario and its + factors"** published in Dynamics of management (CONFERENCE PROCEEDING) Vol. , Issue No. , March 2011 ISSN : ---.
6. **"Home Loan in India & its Lending Practices"** published in Contemporary Issues in Business (CONFERENCE PROCEEDING) Vol. V, Issue No. 978-93-80767-46-8, January 1900 ISSN : ---.
7. **"Micro finance for housing in India"** published in Primax International Journal of Commerce and Management Research (CONFERENCE PROCEEDING) Vol. special issue, Issue No. , January 1900 ISSN : 2321-3604.
8. **"Micro finance for housing in India"** published in Primax International Journal of Commerce and Management Research (CONFERENCE PROCEEDING) Vol. special issue, Issue No. , January 1900 ISSN : 2321-3604.
9. **"Impact of Natural Disaster on Housing Finance"** published in Primax Commerce and Management Research Academy (CONFERENCE PROCEEDING) Vol. Special Issue, Issue No. , January 1900 ISSN : ---.

- # COLLEGE level on **"Training Programmes on Service - Learning"** Sponsored by United Board for Christian Higher Education in Asia., Organized by Bishop Heber college at Trichy during 06/12/2023 - 01/01/1900.
- # NATIONAL level ORIENTATION on **"Faculty Development Programme"** Sponsored by United Board for Christian Higher Education in Asia, Organized by Christopher College at Chennai during 12/07/2022 - 16/07/2022.
- # COLLEGE level ORIENTATION on **"Faculty Development Program on Six Sigma strategy"** Sponsored by Bishop Heber college, Organized by Department of commerce at Synergy SBS-Cantonment Trichy during 07/10/2021 - 07/10/2021.
- # NATIONAL level ORIENTATION on **"Orientation Programme for Academic Counsellors of M.com Programme"** Sponsored by IGNOU, Organized by IGNOU Regional center at Kochi during 05/09/2016 - 06/09/2016.
- # COLLEGE level ORIENTATION on **"Faculty Enrichment Programme"** Sponsored by Bishop Heber college Trichy, Organized by Bishop Heber college Trichy at Trichy during 18/02/2016 - 19/02/2016.
- # COLLEGE level ORIENTATION on **""Capacity Building Programme""** Sponsored by Bishop Heber college Trichy, Organized by Bishop Heber college Trichy at Trichy during 06/08/2015 - 06/08/2015.



Signature of Staff
(V.CHARLES DURAI)